



Frequently Asked Questions

Training Bundle Transition to CPD eSchools & Webinars

Updated: 9/3/2025

Learn more about why and how we're moving your Training Bundle content to a new, improved platform with Center for Professional Development (CPD) eSchools & Webinars.

Get help from:

Product Sales – subscription pricing & term questions

ccmsbd@americascreditunions.org

CPD Solutions Success & Support – how to access & best use CPD

cpdonline@americascreditunions.org

Member Experience – other questions for America's Credit Unions

hello@americascreditunions.org

Contents

How do I begin the move to CPD eSchools & Webinars	2
Overview of the Transition to CPD eSchools & Webinars	2
How the Transition will affect Current Users	4
Onboarding & Help.....	5

How do I begin the move to CPD eSchools & Webinars

Reach out to our team at ccmsbd@americascrreditunions.org. We'll need to know:

- When you want to transition to the new platform
- Any questions you have for us

Overview of the Transition to CPD eSchools & Webinars

What is happening to Training Bundle?

Our Training Bundle product is moving to a new platform called Center for Professional Development (CPD) eSchools & Webinars to access recorded webinars.

On the new platform, we are keeping the content our credit unions told us is important—eSchools, webinars, and designation-earning eSchools—and adding learning management capabilities our credit unions requested—assigning, tracking, and self-reporting.

What does this transition mean for me?

Your Training Bundle access will continue as is until any of the following occurs; then, we'll help you transition to the CPD eSchools & Webinars platform:

1. Your Training Bundle subscription is up for renewal in 2025, and you renew it.
2. You inform us you'd like to make the transition.
3. We reach December 31, 2025 when all remaining Training Bundle subscribers will be moved to CPD eSchools & Webinars.

What is the deadline for transitioning to the new platform?

December 31, 2025

What are the benefits of the new system?

Enhanced Reporting Capabilities: Gain deeper insights into team progress with advanced reporting and tracking tools.

Flexible Assigning Options: Easily assign courses to staff, ensuring the right people get the right training.

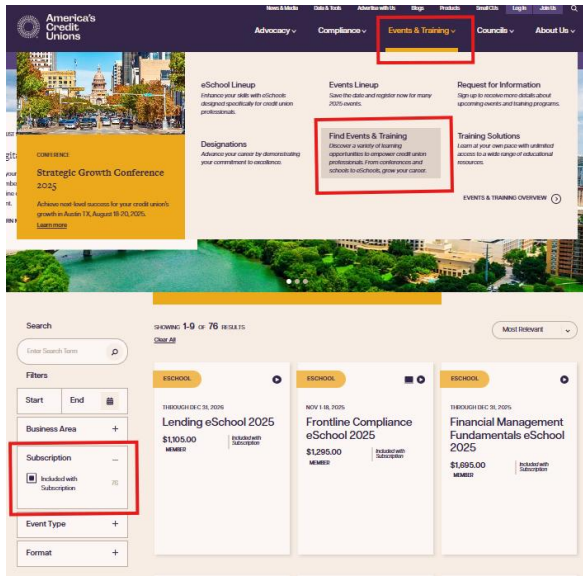
Continued Access to Training: All webinars and eSchools continued to be included with the subscription. This includes eSchools to earn these designations, both certification and recertification:

- Certified Credit Union Supervisory Committee Member (CCUSC)
- Certified Credit Union Financial Counselor (CCUFC)
- Certified Credit Union Board Member (CCUB)
- Certified Bank Secrecy Act Professional (CBSAP)
- Certified Credit Union Compliance Officer (CUCO)

What content is included in CPD eSchools & Webinars?

All eSchools and webinars are included in the subscription, both live (virtual) and on-demand (recorded). Our content library is dynamic; new eSchools are added, old eSchools are removed and updated.

To see the most current list of eSchools and webinars, go to **[Find Events & Training](#)** on our website and filter by **Included with Subscription**.



How the Transition will affect Current Users

If I'm using Training Bundle now and I move to CPD eSchools & Webinars, will my training history be moved over?

No. History from current Training Bundle events will not move over to CPD.

Previously earned designations **will** be visible in your Training Transcript within CPD. Recertifications will continue to be displayed on your americascreditunions.org profile.

How will current learners be affected by the transition? Will they lose access to their training?

Learners can continue accessing their current content as usual, such as launching recordings from My Downloads on americascreditunions.org.

Should I delay the transition if training is in progress now and/or I have training starting soon?

There's no need to wait.

If anyone is currently in the process of an eSchool, we recommend transitioning after completion. If the program start is upcoming, we recommend transitioning before they start to ensure a smooth process.

Future training launched in CPD eSchools & Webinars will be easier to manage. Just ensure your communication plan keeps current learners on their existing training, unless you decide to move them to CPD eSchools & Webinars.

Onboarding & Help

Tell me more about onboarding for CPD eSchools & Webinars?

You'll receive your digital onboarding kit with instructions for your administrator(s) and instructions you can share with your staff.

- Step 1: Review and Update your User List
- Step 2: Explore our CPD Resources
- Step 3: Check Out our eSchools and Webinars
- Step 4: Receive Notification your User Accounts are Ready
- Step 5: Roll out CPD eSchools & Webinars to your Learners

Who do I contact for help?

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